



# CHRONICLE

November 2008

Volume 19

Number 2

## Premier John Brumby and Minister Tim Holding Visit Qenos

Qenos continues to be recognised as a company committed to water savings. Recently the Victorian Government visited Qenos to announce that non-residential customers has slashed water use to 100 billion litres during 2007/08.

"Industrial water users and big businesses are making massive water savings which is contributing to the reduction in water consumption across Melbourne." said Premier Brumby.

The Victorian Government now requires all non-residential customers across Victoria using more than 10 million litres of water annually to submit a Water Management Action Plan.

Qenos, BASF and Dow already have an active WaterMAP with City West Water.

The Premier accompanied Water Minister Tim Holding on a tour of the Qenos Plastics water treatment plant and visited technicians in the Main Control Room. The entourage then proceeded to the Olefins Training Centre to learn more about the Qenos' water savings activities from some of the company's engineers and personnel involved.

"Qenos has already reduced its water use by more than 30 per cent through water efficiency and recycling and by end of 2010, will slash it's water use by 90 per cent." Mr Holding said.



Water Minister Tim Holding, Victorian Premier John Brumby and local MP Martin Pakula with Qenos officials.

## Qenos' Changing skyline



Passersby along Maidstone Street and Kororoit Creek Road, Altona, will have noticed significant changes to the industrial landscape of the Altona Chemical Complex over the years. In line with other environmental improvements, demolition and clean up of redundant plants is occurring across all four of Qenos sites.

A major activity in progress since early this year, is at the company's Elastomers plant which was closed down in 2005. The site's equipment has been sold as an operating unit and is currently being re-assembled in the Middle East at the same time as it is being demolished in Australia.

At Qenos Plastics, most of the high pressure plant has been removed since its closure in 2000. This coincides with the removal of the Polypropylene plant at Qenos Resins and at Qenos Olefins, the Butadiene Extraction unit is being removed to eliminate environmental concerns.

All work is expected to be completed by mid 2009.

## ACNCG Develops New Charter

At the group's annual General Meeting held in July, it was decided to revamp the original Charter to reflect changes that have occurred over the years. If you would like a copy please contact Maureen Short on 9258 7333 for a copy to be sent to you directly.

## Meeting Schedules for ACNCG Meetings and Environment Monitoring Teams for 2009

April 16, 2009	ACNCG at Qenos - Agenda: BASF, Dow & Qenos deliver their Annual Environmental reports for 2008.
July 16, 2009	ACNCG at Altona Civic Centre - Agenda: Annual General Meeting
Nov 19, 2009	ACNCG at Dow - Agenda: Forward Plans Outlook
BASF EMT	Third Thursday - 12 Feb / 18 June / 15 October, 2009
Dow EMT	First Wednesday - 5 March / 4 June / 17 September / 17 December, 2009
Qenos EMT	Second Thursday - 12 March / 11 June / 10 September / 10 December, 2009

## TO ALL RESIDENTS . . . ACNCG NEXT MEETING - All Welcome

Thursday April 16, 2009 commences at 5.30 p.m.

at Qenos Olefins Training Centre, Cnr. Kororoit Creek Rd & Maidstone St Altona 3018

<p><b>إشعار لكل السكان في المنطقة</b> هل أنت مهتم بما يحدث في مجتمعنا؟ أنتهنا للصناعات الكيماوية؟ تفضل واحضر إجتماعنا القادم اللجنة الإستشارية للسكان المجاورين لمجمع الصناعات الكيماوية. يُعقد الإجتماع مرة كل شهر. ترحب بالجميع. الإجتماع القادم .....</p>	<p><b>Obavijest svim stanovnicima</b> Zanima li vas što se događa u Kemijskom kompleksu u Altoni? Dodite na sastanak na kojem će se razgovarati o problemima koji se odnose na ovaj kemijski kompleks. Sastanak se održava svaki mjesec. Svi su dobrodošli. Sljedeći sastanak ...</p>	<p><b>Ανακοίνωση προς όλους τους κατοίκους</b> Ευδοκούμε να το πούμε συμβαίνει με αυτό το εργοστάσιο που κατασκευάζει χημικά (δηλ. το Altona Chemical Complex). Ελάτε σε ένα συνέδριο-φόρουμ της συμβουλευτικής ομάδας, προς συζήτηση ανησυχιών/προβλημάτων που τυχόν υπάρχουν και που αφορούν το εργοστάσιο χημικών. Το συνέδριο γίνεται κάθε μήνα. Ολοκληρώνεται με ερωτήσεις. Το επόμενο συνέδριο θα γίνει στις .....</p>	<p><b>Avviso ai residenti</b> Vi interessa sapere che cosa succede nel Complesso Industriale di Altona dove si producono prodotti chimici (Altona Chemical Complex)? Venite ad una riunione del Gruppo di consultazione della zona, che si occupa della discussione dei problemi riguardanti il Complesso Industriale di Altona. Le riunioni si tengono ogni mese. Siete tutti benvenuti. La prossima riunione .....</p>	<p><b>Известување до сите жители</b> Дали сте заинтересирани да знаете што се случува во фабриката за производство на хемикали Altona Chemical Complex? Дојдете на состанок на групата каде што се дискутира за проблеми во врска со хемиските производи. Состанокот се одржува секој месец. Сите се добродојдени. Идниот состанок ...</p>	<p><b>Avviz ghar-residenti kollha</b> Tinteressa ruheh f'dak il qed jgiri fl-Altona Chemical Complex, il-post l'Altona fejn jaghmlu prodotti tal-kimika? Ejja ghal-laqgħa ta' l-Altona Complex Neighbourhood Consultative Group, il-forum għad-diskussjoni dwar i-thassib/problemi li għandhom k'jaqsmu mal-post fejn jaghmlu l-prodotti tal-kimika. Il-laqgħa ssir kull xahar. Mistieden kullhadd. Il-laqgħa li għajja se ssir f'din id-data .....</p>	<p><b>Обавештење свим жителјима</b> Да ли сте заинтересовани за оно што се догађа у Хемјском комбинату у Алтони (Altona Chemical Complex)? Дођите на састанак Консултативне групе за суседство Комбината у Алтони (Altona Complex Neighbourhood Consultative Group.) Одржава се сваког месеца. Свако је добродошло. Следећи састанак ...</p>	<p><b>Thông báo gửi toàn thể cư dân</b> Nếu muốn biết những gì đang diễn ra trong Cơ Xưởng Chế Tạo Hóa Chất tại Altona (Altona Chemical Complex)? Xin mời quý vị đến tham dự buổi họp của Nhóm Tham Khảo Ý Kiến Công Chúng về Cơ Xưởng Hóa Chất Altona (Altona Complex Neighbourhood Consultative Group). Được tổ chức hàng tháng. Xin mời toàn thể cư dân đến tham dự. Buổi họp kế tiếp được tổ chức vào ngày.....</p>
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## ACNCG Members

### RESIDENTS/COMMUNITY

Percy Fernandez - Deputy Chair	9391 1383
Judy Hindle, OAM	9395 8565
Paul Cassar	9391 0223
Ivan Board	9749 3808
Anthony Jones	9398 5811
Valerie Gemmell	8307 8764
Chris Parsons	9398 4006
Max Kidd	9398 3521
Margaret Kidd	9398 3521

### COMPLEX

BASF - www.basf.com	
Gordon Fleming	9281 6335
Dow Chemical - www.dow.com	
Julian West	9226 3911
Qenos - www.qenos.com	
Iain Gilmore	9258 7333

### COUNCIL

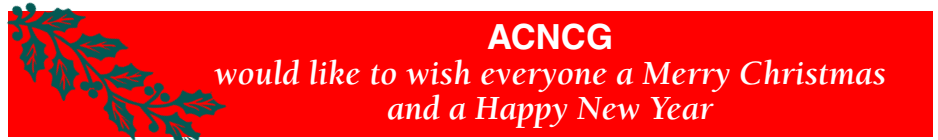
Cr Renee Caruana - Chair	9932 1000
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### ACNCG

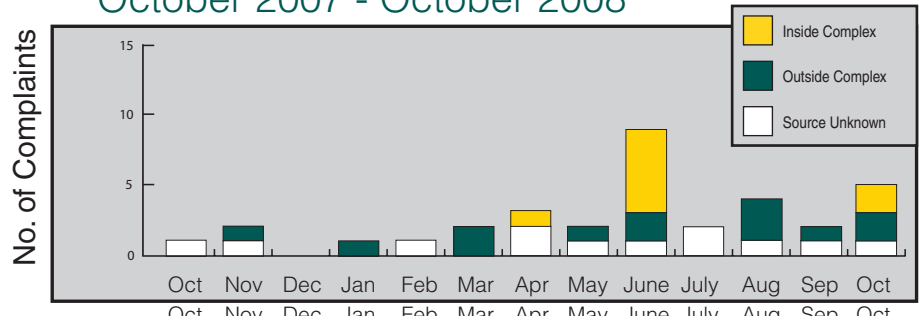
Mary Marcina - Minute Secretary	9932 1050
Craig Bruckner - Community Services	9932 1000

### REGULATORY AUTHORITIES

Environment Protection Authority	
Rhys Anderson	9695 2640
Victorian WorkCover Authority	
Ray Wright	9641 1542
City West Water	
Adam Kozi	9313 8644



## Community Environmental Complaints October 2007 - October 2008



	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	July	Aug	Sep	Oct
Inside Complex	0	0	0	0	0	0	0	1	6	0	0	0	2
Outside Complex	0	1	0	1	0	0	2	0	2	0	3	1	1
Source Unknown	1	1	0	0	0	1	0	2	1	2	1	1	1

A total of 26 complaints were received via the Environment Action Line from April through to October. Of these, nine complaints were accepted by the Complex (all Qenos Olefins), nine were traced to sources outside of the Complex, and a source could not be confirmed for the remaining eight complaints.

- A complaint was accepted on 14th May for a constant droning noise, believed to be background noise from the Olefins plant, audible at a house in Hancock Street.

- On 24th June, the Olefins Scal-1 plant was tripped, resulting in heavy flaring and initial smoking. Three complaints were received via the EPA for this initial plant trip. A further three complaints for flaring were received over the next few days as the plant went through a prolonged restart.
- Two complaints were received from Lugg Street on 12th October for a high pitched noise, which was traced back to a control valve in the Olefins Scal-1 plant. The plant was running at very low rates due to a feed shortage, and the noise was produced by higher than normal recycle flows.

Several complaints have been received for a tar/bitumen odour that is not related to the Altona Complex. A number of other complaints were received for various odours, including a dead animal smell, rotten eggs smell, gas smell, burning grass smell, and chemical smell. Most of these were traced back to sources outside of the Complex, including the Laverton North industrial region, or a source that could not be identified.

*For nuisance odours or noise suspected of coming from the Complex, remember the quicker you call the better the chances to identify the cause quickly . . .*

**EPA POLLUTION WATCH LINE**  
**9695 2777**

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**CITY OF HOBSONS BAY COUNCIL**  
**9932 1000**

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**ENVIRONMENTAL 24 HOUR ACTION LINE**  
**1800 061 050**

**Visit our Website**  
**www.acnCG.info**

Printed by Keima Press - 9398 2277  
Printed on Recycled Paper - www.keimapress.com.au

## Altona Complex Community Siren

If you hear this siren outside of the specified test time of 10.00am on the first Sunday of every month, do not attempt to evacuate, unless told to by Emergency Services.

- Go Inside any building:**- Close external doors and turn off air conditioners.
- Close windows and shut curtains and blinds.**
- Turn on the radio STEREO 97.4 (97.4FM) or television ABC Channel 2 for Police messages**
- Remain indoors until you are given the all clear.**
- Avoid using the telephone:**- Unless it's really urgent
- Co-operate fully with emergency services**

The warning siren is an undulating two tone siren (similar to an air raid siren). The all clear is a continuous siren.



يرجى الاتصال بمركز ويستغيت لموارد المهاجرين هاتف 93913355 للحصول على الترجمة الفورية للمعلومات أعلاه.

Za pojašnjeenje gore navedenih informacija kontaktirajte Westgate Migrant Resource Centre (Centar za pitanja emigranata Westgate) na 9391 3355.

Για διαρμηνεία των παραπάνω πληροφοριών, επικοινωνήστε με το Μεταναστευτικό Κέντρο Πληροφοριών Westgate στο 9391 3355.

Per un aiuto nell'interpretazione delle informazioni sopra riportate, si prega di rivolgersi al Westgate Migrant Resource Centre al numero 9391 3355.

Ikuntattja liċ-Centru tar-Riżors ta' l-Immigrant ta' Westgate, 9391 3355, għall-interpretazzjoni ta' l-għirif li jidher hawn fuq.

Свяжитесь с Вестгейтским Центром Мигрантских Ресурсов (Westgate Migrant Resource Centre) по тел. 9391 3355 для выяснения вышеуказанной информации.

Контактирајте Вестгејт центар за пружање подршке доселеницима (Westgate Migrant Resource Centre) на 93913355 ради интерпретације горе наведених информација.

Muốn nhờ dịch thông tin ở trên, xin điện thoại cho Trung Tâm Tiễn Ích Di Dân Westgate qua số 9391 3355.

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